

## Services Offered

**Porta Treatment** offers several levels of service to clients.

When a client wishes to use **Porta Treatment** a site visit to inspect the boiler(s) in question will be required. This is to ensure all parties are happy everything is well understood and in order. As **Porta Treatment** is likely to be something of a step change in water treatment practice it is very important everything is as it should be from the very start.

### Chemical Supply

Pre-mixed, ready to dose, treatment is available to order in sizes to suit individual requirements. The treatment is available in containers of the following capacities:

- 1kg
- 5kg
- 10kg
- 25kg

Extra antifoam is available in the following quantities:

- 500g
- 1kg
- 5kg
- 10kg
- 25kg

Please note antifoam is not available separately unless the boiler in question uses **Porta Treatment**.

All products are supplied with a Materials Safety Data Sheet as standard. Where international shipping is required UN approved containers are used.

When supplying chemicals a full set of written instructions as to best application procedures is initially provided to clients. All guidance required to implement a fully working system will be provided.

Beyond the initial trial/setup period it is not normal for ongoing site visits to be required.

### Neutralising Agents

Where required neutralising agents can be used on drained boiler water. These can be supplied by **Porta Treatment.com**, however the agent recommended is citric acid, which is widely available. As such it is likely to be cheaper for clients to arrange a supply locally to themselves. However where this is not possible **Porta Treatment.com** will happily arrange a supply.

### Consultancy

Boiler water treatment consultancy is provided as part of the standard initial application of **Porta Treatment**. However should further work be required separate consultancy services are available.

Additionally general "*modern steam*" related consultancy services are available on request. It should be noted that **Porta Treatment** is just one of many improvements possible to make to steam locomotives in-line with Porta's philosophy. These services are likely to be undertaken in conjunction with experts in the specific area of work. These may include, but by no means are limited to:

- Indicated testing;
- Draughting;
- Combustion systems and efficiency;
- Valvegear geometry;
- Adhesion;
- Operating and Maintenance policies;

### **Presentations and Lectures**

**Porta Treatment.com** staff and associates are available to give presentations and lectures to various groups as required.

### **And....**

Please note that **Porta Treatment.com** reserves the right to decline to supply goods and services if it is felt the treatment will not be administered in the correct fashion or for other reasons which **Porta Treatment.com** may decline to reveal. Likewise if a regime is being applied but not in the correct fashion **Porta Treatment.com** reserves the right to cease trading with the party in question.